

Health Care Services

Name of Agency	Spanish Speaking Services	Description of Services	Address/Phone/FaxNumber/ Email/Link
For all bilingual health care providers in Louisville follow the link: http://www.louky.org/fp/oica/bilingualproviders.htm or http://www.passporthealthplan.com/real_time_directory/index.asp?source=PC			
Family Health Centers	Interpreter and material for non-English speaking people are provided Website in Spanish available	Provides primary and preventive health services for residents of Metro Louisville regardless if they are able to pay or not. Following services are offered: Healthcare, dental services, behavioral health and resource center, healthcare for homeless, occupational medicine, pharmacy, family and parenting resources, transportation service, interpreter/translation service.	2215 Portland Ave. Louisville KY 40212 Phone: (502) 774-8631 http://fhclouisville.org/index.html
Hospice and Palliative Care	Spanish speaking employees and 'language line' (interpreter on phone); no website in Spanish	Provides care, education, counseling services	3532 Ephraim McDowell Louisville, KY 40205 Phone: (502) 456-6200 or (800) 264-0521 Email through 'Contact Us' www.hospices.org
National Association of Hispanic Nurses Kentucky Chapter	Voicemail in Spanish; provides Spanish speaking services website not in Spanish available	Assesses health care quality, needs, safety, and services for the Hispanic community; develops and tests, models and interventions which are culturally sensitive, disseminates research findings to service providers, networking with other Hispanic health care service providers; working towards improvement of Hispanic nurses' education	Catherine Ortiz-Roberson 1400 South First Street P.O. Box 2616 Louisville, KY 40201 Email: kentuckynahn@yahoo.com www.thehispanicnurses.org
Passport Health Plan	Interpreters on phone: 1-800-578-0603 On website: information in Spanish available	For information about services covered: http://www.passporthealthplan.com/membercenter/english/guides/benefits.asp#covered For information in Spanish: http://www.passporthealthplan.com/membercenter/spanish/Specialist_directory , which also indicates the languages spoken in the office www.passporthealthplan.com/real_time_directory/index.asp?source=PC Access to directory through: http://www.passporthealthplan.com/pdf/providercenter/providercom/directory/spec.pdf	305 West Broadway, 3rd Floor Louisville, KY 40202 Phone: Main Office Number: (502) 585-7900 Member Service: 1-800-578-0603 TDD/TTY: 1-800-691-5566 Provider Services: 1-800-578-0775 Transportation: 1-888-941-7433 (Voice and TTY) Email: Public.Affairs@amerihealthmercy.org http://www.passporthealthplan.com/
Planned Parenthood	Language line, brochures in Spanish available	Provides confidential reproductive health care and sexuality education, offers prevention services	1025 South Second Street Louisville, KY 40203 Phone: (502) 584-2473 Fax: (502) 657-0228 Email: ppky@ppfa.org http://www.plannedparenthood.org/kentucky/index.htm
Seven Counties	Spanish speaking employees,	Community mental health center: provides services concerning	101 W. Muhammad Ali Blvd.

interpreters available, material in Spanish; program for pregnant mothers, parenting curriculum in Spanish available, La Casita Center (scholarship to Montessori Schools), ESL, workshops, women's groups

mental health, substance abuse, developmental disabilities
Websites provided access to a directory of services under
Community resources'

Louisville, KY 40202-1451
Phone: (502) 589-8600
24-hour Crisis and Information
Center line: (502) 589-4313
or 1-800-221-0446
TDD-(502) 589-4259
or 1-877-589-4259
To make a first appointment call:
(502) 589-1100
or 1-800-264-8799
TDD-(502) 589-4259
or 1-877-589-4259
<http://www.sevencounties.org/>
La Casita Center
Maria Scharfenberger or Karina Barillas
224 Woodbine Street
Louisville, KY 40208
Phone: (502) 439-9459 or (502) 581-7244
Email: mscharfe@sevencounties.org

University Child
Health Specialist

no Spanish speaking
services; website not in Spanish

Pediatric service

230 E. Broadway
Louisville, Ky 40202
Phone: (502) 629-8990
Fax: (502) 629-8938
<http://louisville.edu/medschool/pediatrics/ucls>
